# Quantitative Methods Do Work

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Worldwide

Information

**Systems** 

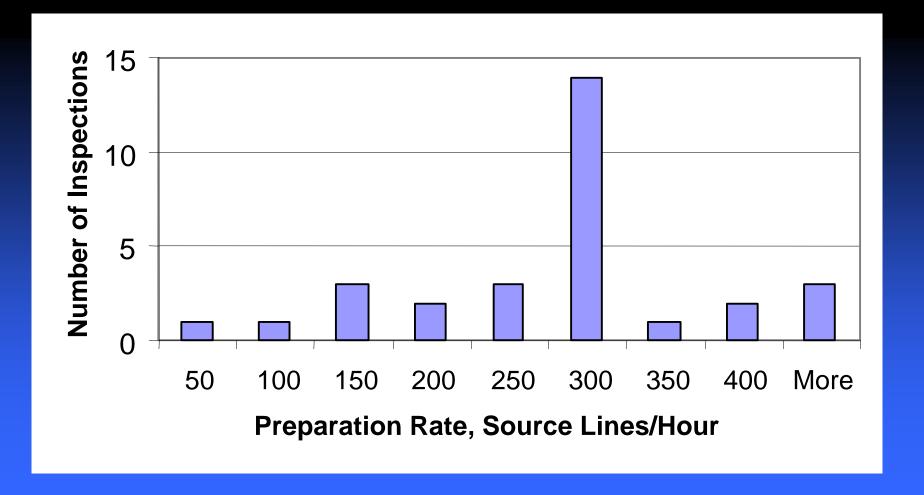


# Why Did We Decide to Use Quantitative Methods?

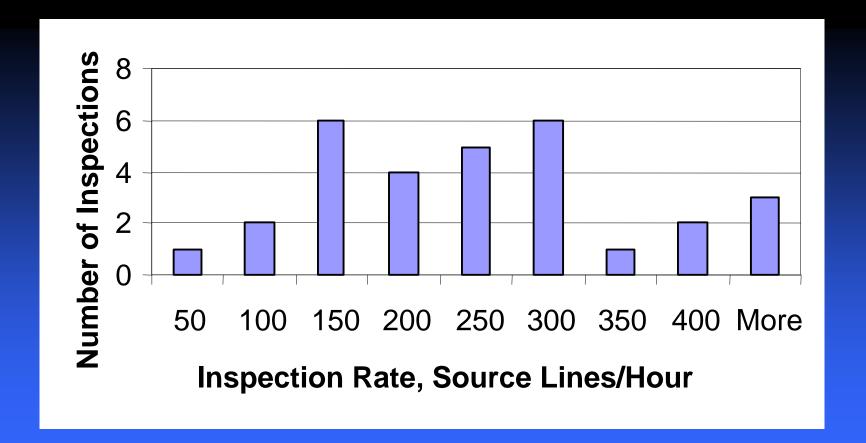
- Neat stuff?
- Intellectually challenging?
- To make Business Decisions
  - Will we meet quality goals?
  - How well is test progressing?
  - How well are we inspecting?
  - Can we ship this product?

If using quantitative methods doesn't meet a business need, don't use it!

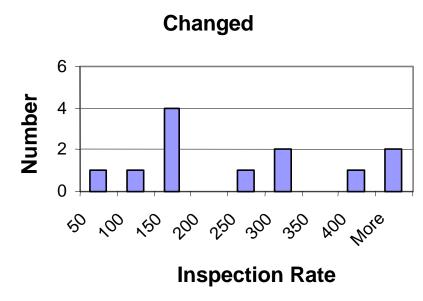






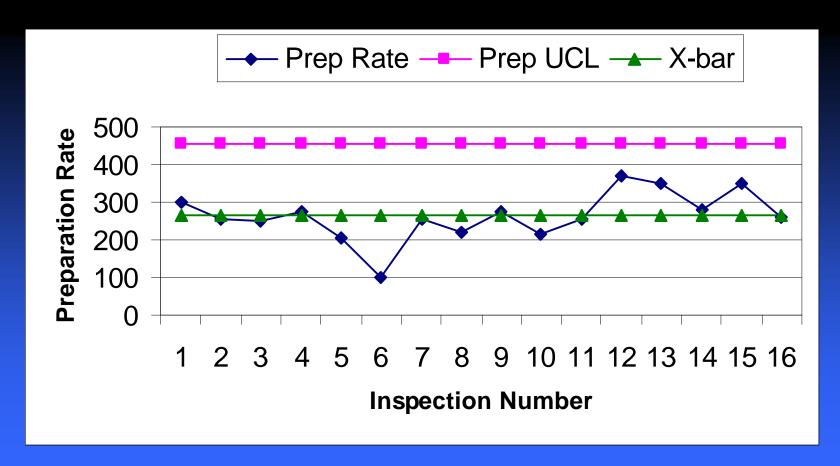






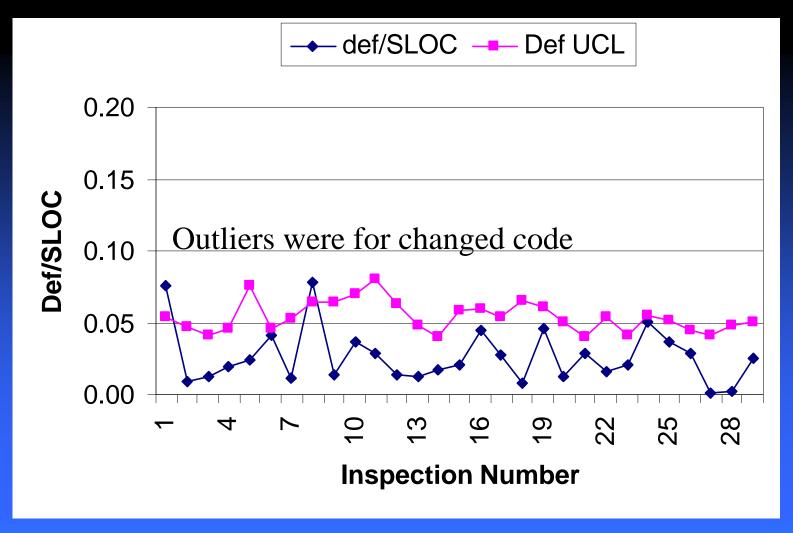
Comparing "New" modules with "Changed" modules



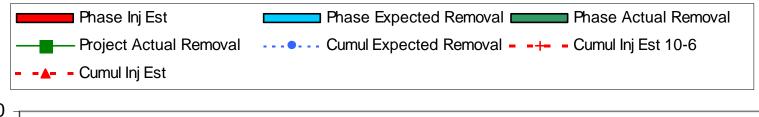


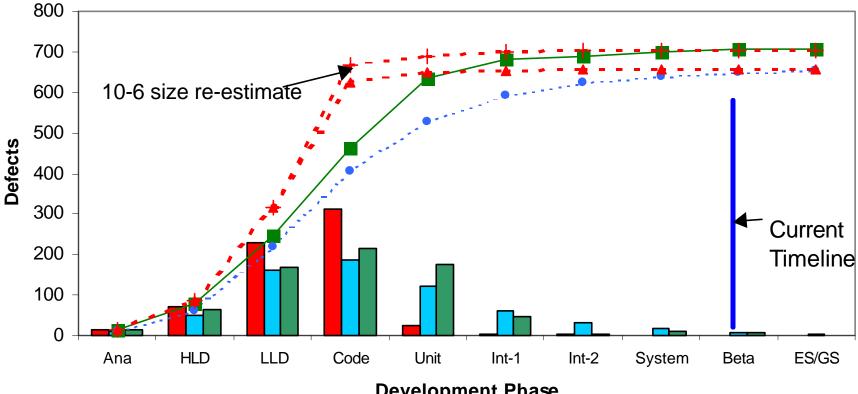
Two special causes of variation removed (caused by work product variation)





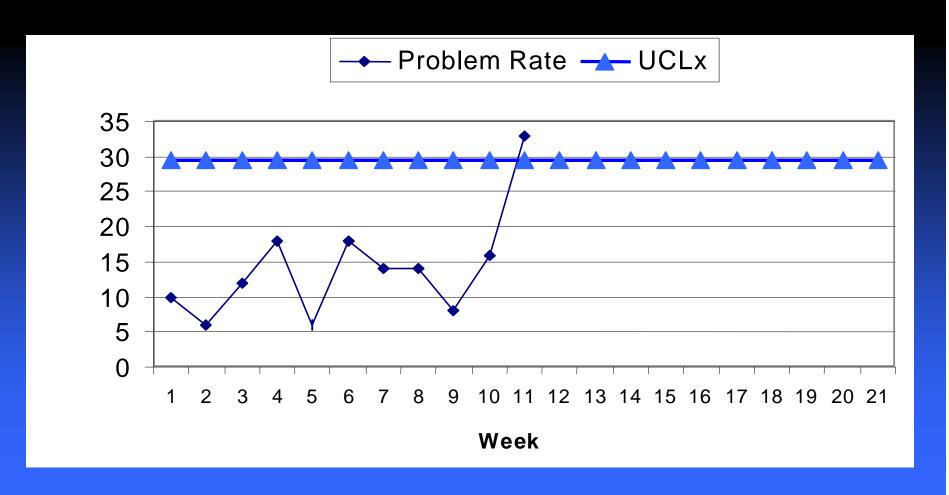




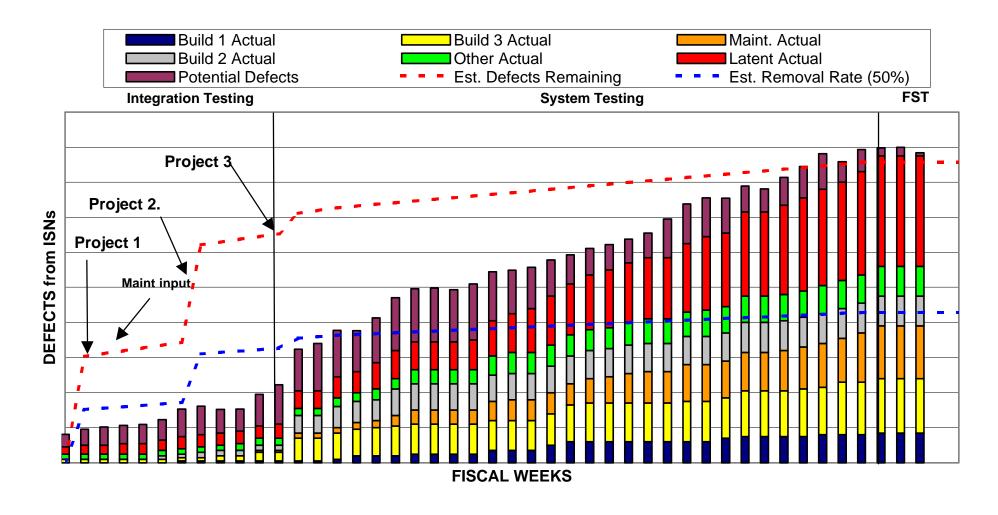


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# How Well Are We Doing in Test?



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How do you know if this detection rate is good or bad?

#### **Evaluating the Product**

- Was the inspection process a controlled process?
- How good was the product when it entered test?
- How well was it tested?
- What was the residual defect rate?
- Can we ship?